



Treatment Problem Solving Webinar Outline

8:00 to 9:20	Problem Solving Pitfalls Problems are Not Just for Experts Change is Not Always Good Taking the Emotion Out of It Worst Problem Solving Method: Trial & Error
9:20 to 9:35	Break
9:35 to 10:45	Common Methods of Solving Problems Networking Divide & Conquer Root Cause Analysis Deductive Approach Identifying the Problem Process Control & System Checks SCADA Systems & GIS
10:45 to 11:00	Break
11:00 to 12:00	Defining the Problem Current Situation vs. Desired Situation Analyzing the Problem Deciding on a Solution
12:00 to 1:00	Lunch
1:00 to 2:30	Treatment Problems and Solutions High Flows Poor Chemistry
2:30 to 2:45	Break
2:45 to 3:45	Intermittent Problems Inconsistency is the Greatest Impediment to a Good Solution Additional Case Histories & Final Conclusions