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## Quality Control Webinar Outline

8:00 to 9:20	Bias, Precision, and Accuracy Blanks, Duplicates, Spikes, and Standards What QC Should be Performed on Different Lab Tests QC Calculations
9:20 to 9:35	Break
9:35 to 10:45	Making a Control Chart Mean & Standard Deviation T Values Warning & Control Limits
10:45 to 11:00	Break
11:00 to 12:00	Interpreting Control Charts Dynamic & Static Control Charts Performance Audits Blind QC Field QC
12:00 to 1:00	Lunch
1:00 to 2:30	Detection Limit Types Calculating Detection Limits Quality Assurance Plans Proper Documentation Training Requirements
2:30 to 2:45	Break
2:45 to 3:45	Quality Assurance Plans , continued Equipment Calibration & Maintenance Corrective Actions Data Validation & Reporting Lab Audits Safety & Hygiene Plan